

Quality Policy

GSH Waste Recycling Ltd is committed to satisfying the requirements of their customers in all respects and shall strive to ensure that the quality of the products and services provided exceed expectations and will be a benchmark for the competitors. This can only be achieved by operating its formal Integrated Management System, which is designed to meet the requirements of ISO 9001: 2015 and will be implemented across the whole company and embrace all of the activities which impact upon the customers.

Consistent with ensuring that the products and services achieve a standard that conforms to contractual requirements, the Company shall also comply with all relevant legislation and other codes of practice applicable to the industry.

The Managing Director and senior management in the company are committed to ensuring that the system is effective in achieving quality and satisfying customers both now and in the future. To this end, the company will strive to continually improve upon their products, processes, and services. And will set quality objectives, which will be monitored against targets and the results, will be communicated to all staff.

To improve the effectiveness of the Integrated Management System, it will be reviewed during the Management Review Meetings, when the company will also review the ongoing suitability of this Quality Policy. This policy calls for continuous improvement in its quality management activities, and business will be conducted according to the following principles: To achieve this, the company:-

- Through leadership, the Senior Management are committed to creating and maintaining a working environment in which people become fully involved in achieving our objectives.
- To ensure that our processes and procedures are continually improved to maximise efficiency, minimise cost, reduce wastage and resolve any customer complaints
- Follow a concept of continuous improvement and make best use of the management resources in all Quality matters
- Communicate the Quality objectives and the performance against these objectives throughout the company and to interested parties
- To maintain good levels of communication internally within the company, and externally with customers, suppliers and sub-contractor's, to ensure the Integrated Management System is properly understood and met.
- Work closely with customers and suppliers to establish the highest Quality standards.
- To continually assess and train our employees to meet the changing needs and expectations of our market and customers.
- The Managing Director and Senior Management are to ensure that resources are made available so that the IMS can be implemented, maintained, and improved

Signed



Date

29/6/2020

Stephen Grundy
Managing Director
GSH Waste Recycling Ltd